# Janet Blake

## **Senior UX / Product Designer**

#### **About me**

Hi, I'm Janet Blake! I am a senior user experience / product designer with over 5 years of experience in enterprise user experience design and product strategy.

My passion is for crafting elegant digital solutions that have a large impact across products and platforms. I thrive in a fast-paced environment, and love working on slow-burning, impactful product innovations that lead to big wins for customers and the business.

In 2019 I made a career transition from human resources to user experience. You can read more about me and my career transition on my blog: <u>janetblake.info/blog</u>.



# **Work experience**

#### Senior UX Designer at Jamf

March 2024 - Present Minneapolis, MN (Remote)

- Spearhead and contribute to multiple strategic vision projects focusing on improved usability, heightened product quality, and market competitive features that influence product roadmaps
- Partner with user experience research team to design, conduct, and participate in various user workshops and surveys to help inform design work for multiple projects
- Act as embedded design resource on critical, large-scale, platform-focused projects (ex: security product unification, account hub, unified login / SSO, and more)

#### UX Designer I - UX Designer II at Jamf

UXDI | January 2019 - March 2021 Minneapolis, MN UXDII | March 2021 - March 2024

- Worked as lead designer on a net new software product, Jamf Account -- designed and implemented MVP and multiple releases allowing users to simplistically access critical platform-level functionality
- Acted as embedded design resource with multiple agile development teams simultaneously to implement various user experience solutions that increased usability and feature adoption by users
- Established design team best practices to help shape design process, resulting in more consistent user experiences and streamlined collaboration with development teams
- Responsibilities included collaboration with product managers, UX research, tech comm, and development teams, heuristic analysis, wireframes, design ideation, prototypes, and User acceptance testing (UAT)
- Collaborated with software development research team and principal UX designer to ideate and design solutions for EC2 Mac management that headlined at annual JNUC user conference in 2022

#### Previous experience

2008 - 2019

- Human Resources / Recruiting at Jamf (Jan 2015 Jan 2019)
- Training Content Developer / HR Associate at Magenic (April 2013 January 2015)
- Human Resources at The Nerdery (November 2011 April 2013)
- Sales & Coordination at Comcast (January 2008 November 2011)

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## **Tools and skills**

- · Visual design | Figma, Sketch, Adobe Suite
- · Wireframing, IA, prototyping | Figma, Axure, Balsamiq
- · User research & testing | Maze, Survey Monkey, Dovetail
- · Project management | Miro, Atlassian Suite, Aha, MS Office Suite, Google GSuite
- · UX / UI Design
- · Design thinking
- · Design systems
- · User journey maps & experience mapping
- · Agile methodologies

## **Education and certifications**

#### UX Certificate (100% complete) | UX Master Certificate (3 courses needed)

Nielsen Norman Group (NN/g) 2019 - 2021 St.Paul, MN

### Biology and psychology studies

College of St.Catherine 2005 - 2008 St.Paul, MN

## **Achievements and interests**

#### Most Valuable Team Member (MVT) Award

Jamf PD&D Team October 2023

I was nominated by my peers for outstanding performance and teamwork and was one of 22 winners on a team of 688 people in the product development and engineering organization.

#### Bagpiper | Instructor | Chief Marketing Officer

MN Pipes & Drums 2001 - Present

I have played with the Minnesota Pipes and Drums for many years. We are a competitive bagpipe band and certified 501(c)3 non-profit organization with a mission to share traditional Celtic music with our community and offer free lessons to anyone who is interested in learning.

#### Contact me



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